

The following instructions are intended for users who wish to connect to the eduroam wireless network using Ubuntu 10.04 distribution of Linux. These instructions may also work with other versions of Ubuntu.

1. Select the network icon in the top right menu. You will be presented with the following window (Figure1). If you are within range of the "eduroam" service, it will be displayed in the list.
2. Please select "eduroam". You will now be prompted to enter your user credentials (Figure 2). Please ensure that you replicate the settings as in Figure 2. Now enter your username in following format (as below), followed by your normal password. When complete, click **[connect]**.

Student User: *firstname.lastname@mail.bcu.ac.uk*
Staff User: *firstname.lastname@bcu.ac.uk*

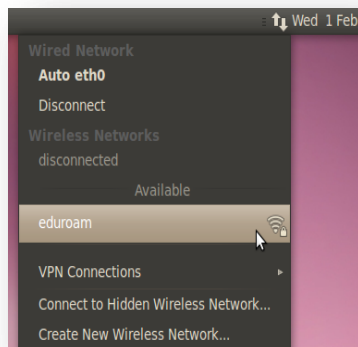


Figure 1



Figure 2

3. The window that appears (Figure 3) - **[No Certificate Authority certificate chosen]**. Select the **[Ignore]** option. Your "eduroam" service will connect shortly.

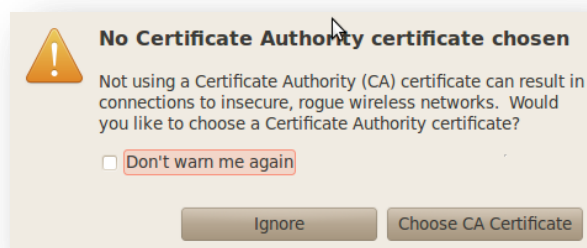


Figure 3

Users of the eduroam service must abide by Birmingham City University's [Code of Conduct](#), and any equivalent policies at visited institutions, in addition to the [Janet eduroam Policy](#).

It is the responsibility of the user to ensure their device is password protected to secure any saved credentials stored on the machine used for accessing eduroam. This may be in the form of a passcode on a mobile apple device for example, or windows user account equivalent.

If you are having trouble connecting to eduroam using these instructions please contact IT Help on 0121 331 6543 or ithelp@bcu.ac.uk for further assistance.