

Connecting to eduroam via Blackberry

The following instructions are intended for users who wish to connect to the eduroam wireless network using the Blackberry 9 series.

1. Browse to your **[Wi-Fi]** settings on your device and ensure that your Wi-Fi service is switched on. From the menu that appears, select **[Set Up Wi-Fi Network]**. If you are within range of the "eduroam" service, it will be displayed in the list (Figure 1).
2. Select "eduroam" and you will be prompted to enter your credentials. (Figure 2). Ensure that **[Enterprise Sub-Type]** is set to "**PEAP**". Now enter your username in following format (as below), followed by your normal password.

Student User: *firstname.lastname@mail.bcu.ac.uk*
Staff User: *firstname.lastname@bcu.ac.uk*

Select the **[CA Certificate]** drop down list and select "**AddTrust External CA Root**". Save your settings.

3. You can confirm your connection settings have been saved by going back to the list of available networks (Figure 3). A "tick" next to the "eduroam" network means you are connected to the service.



Figure 1



Figure 2

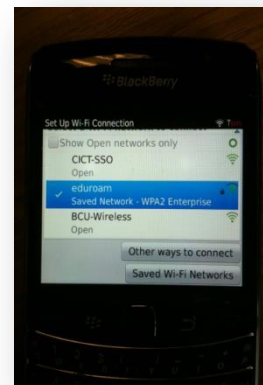


Figure 3

Users of the eduroam service must abide by Birmingham City University's [Code of Conduct](#), and any equivalent policies at visited institutions, in addition to the [Janet eduroam Policy](#).

It is the responsibility of the user to ensure their device is password protected to secure any saved credentials stored on the machine used for accessing eduroam. This may be in the form of a passcode on a mobile apple device for example, or windows user account equivalent.

If you are having trouble connecting to eduroam using these instructions please contact IT Help on 0121 331 6543 or ithelp@bcu.ac.uk for further assistance.