

Disability support at university – get ready to be a student!

Studying at university is different to school or college – you will be more independent, in your learning and in ensuring you get the support you need. If you have a disability, medical condition, specific learning difficulty (such as dyslexia) or a mental health difficulty, this information is for you.

The Disability Support Team, Faculty staff and many other University colleagues are here to help you have a great experience, but there are things we need you to do as you prepare to join us and after you have enrolled. Here's a handy to-do list to help you get ready:

1. Have you given us your [medical evidence](#)? If you are not sure what to send, please contact us at disability@bcu.ac.uk. If you don't send this to us when we ask for it, it is likely that your support won't be in place when you start university.
2. Apply for Disabled Students' Allowances (DSAs) – if you haven't done this, get the information you need right now at this link www.gov.uk/disabled-students-allowances-dsas and get started! If you get stuck, tell us.
3. If you have applied for DSAs, do you know what you need to do next? If not, ask us!
4. If you have had the DSA letter telling you what equipment and support you will be getting, have you ordered your equipment? If you're not sure how, talk to us.
5. Have we sent you your Disability Support Summary to check? This document tells your Faculty what support you will need from them. When we complete your Support Summary, we will email it to you – please reply to let us know if you are happy with it. Always keep a copy of your Support Summary handy, so you know what you are entitled to.
6. Have you sent us a copy of your timetable? Please send it to disability@bcu.ac.uk as soon as you have it, so we can arrange any one-to-one support to which you may be entitled, such as a notetaker or study buddy. We can't arrange your support without your timetable.
7. If you will be having a mentor or dyslexia support tutor, they will contact you to arrange a meeting - keep an eye on your 'phone and email. If you think you should have heard from them and you haven't, tell us.
8. Have you had information from Unitemps about how to authorise your support worker's timesheets? Keep an eye on your email inbox for this, and if there is anything you don't understand, contact Unitemps at pas@unitemps.co.uk or on 0121 202 4100. If you don't authorise your support worker's timesheets, your one-to-one support could be stopped.

Contact the Disability Support Team for help with all the above:

Email: disability@bcu.ac.uk Tel: 0121 331 5588 Twitter: @Dis_Connect