Connecting to eduroam via Kindle Touch

The following instructions are intended for users who wish to connect to the eduroam wireless network using the Kindle Touch.

1. Turn on your Kindle Touch device and click on the [**Menu**] button and ensure your Wi-Fi service is switched on by selecting the [**Turn On Wireless**] option. (Figure 1)

2. Under the same [**Menu**] list, select the [**Settings**] option. From the menu that appears, select [**Wi-Fi Networks**]. If you are within range of the "eduroam" service, it will be displayed in the [**Wi-Fi Networks**] list (Figure 2).

3. Select "eduroam" and you will be prompted to enter your credentials. (Figure 3). Enter your username in the following format, (as below) followed by your normal password. Then click [**connect**].

> *Student User:*   *firstname.lastname@mail.bcu.ac.uk*
> *Staff User:*   *firstname.lastname@bcu.ac.uk*

4. Your service is now ready to use. You can verify connectivity by going back to the [**Wi-Fi Network**] list and observing a tick next to the "eduroam" network.
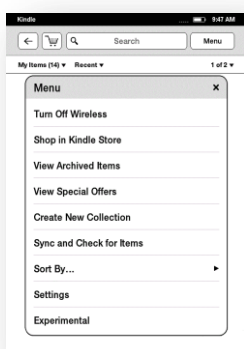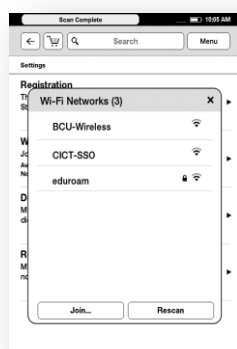

Figure 1   Figure 2   Figure 3

Users of the eduroam service must abide by Birmingham City University's Code of Conduct, and any equivalent policies at visited institutions, in addition to the Janet eduroam Policy.

It is the responsibility of the user to ensure their device is password protected to secure any saved credentials stored on the machine used for accessing eduroam. This may be in the form of a passcode on a mobile apple device for example, or windows user account equivalent.

If you are having trouble connecting to eduroam using these instructions please contact IT Help on 0121 331 6543 or ithelp@bcu.ac.uk for further assistance.