Risk, flexibility and constraints

- In terms of your example:
 - o Why here?
 - o Why now?
 - O Why like this?
- To what extent do communications in this example have to be done like this?
- Is this the only way this could have been done? Why who decides?
- What are the opportunities for doing this differently?
- What is the risk involved for doing it differently?

Purpose of work-based communication

- In your example what is the purpose of the communication?
- E.g. informative, persuasive, instructional
- Is it individual?
- Is it institutional?

Audience(s) for work based information

- In your example, who is saying what & to whom?
 - Service user Employee
 - Customer Employee
 - Manager Employee
- What are the dynamics of the relationship in your example?
- How is power exercised through forms of communication in your example?

Corporate Styles

- Do you wear a uniform as part of your role in your example?
- Are corporate logos or branding used in your example? Do they include particular
 - o Typeface
 - Use of colour
- What does your example tell you about business customs and expectations in your placement?

PHOTO EXAMPLE OF PLACEMENT EVENT/ARTEFACT

Issues & Identities

- Who has created your example ?
- What values and priorities do they bring to the example?
- Do your values and priorities reflect or contrast with those priorities?

Means and modes of communication

- What type of communication is your example illustrating? E.g. informative, instructional.
- Is the communication multi-modal:
 - o Paper?
 - o Digital?
- Is it to be read in linear or non-linear way?
- Is the communication face-to-face?
- Who is the communication by?

Professional Practices

- What does your example tell you about professional practices in you placement?
- What aspect of professional practice is your example a part of? E.g H&S, Inclusion, Staff Development.
- What is your example trying to achieve?
- Is there a protective element underlying the professional practice in question?

Work-based social relationships

- What does your example suggest to you about social relationships in your placement?
 - o Interaction?
 - o Collaboration?
 - o Power relations?

Employability Literacies Framework